

**Thursday 10 October 2013**  
**Woburn House, London**



Association of Managers in Higher Education

## **“Amhec Dialogue Day 2013”**

We would all agree that the student experience in higher education and high levels of student engagement have never been more important than they are now. So how do we as proactive and professional, senior managers and leaders assist our institutions to realise the vision for an excellent and engaging student experience, at the same time, win over the hearts and minds of our staff and colleagues?

With opening sessions from **Andy Westwood, Chief Executive at GuildHE** and **Liz Bromley, Registrar and Secretary at Goldsmith College, University of London**, this workshop-style day will encourage delegates to discuss how we might create and enhance our systems, processes, procedures and structures that are shaped around the student experience. In doing so, explore how we raise the bar and develop a culture where students are at the very forefront of considerations across all University functions. Having done so, then-reflect and consider how effective we are at leading by example and bringing about the change that takes delivering an excellent and engaging student experience from "rhetoric to reality"

**Andy Westwood**  
Chief Executive, GuildHE



**Liz Bromley**  
Registrar and Secretary  
Goldsmith College  
University of London

**Goldsmiths**  
UNIVERSITY OF LONDON

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| 09.15am | Registration and Refreshments   |
| 09.45am | <b>Andy Westwood, Chief Executive, GuildHE</b>  |
| 10.15am | <b>Liz Bromley, Registrar and Secretary, Goldsmiths College, University of London</b> |
| 11.00am | Mid-Morning Refreshments  |
| 11.15am | <b>Workshop Session One: Establishing the Challenge</b>                               |
| 12.30am | Feedback and Discussion   |
| 1.00pm  | Lunch   |
| 2.00pm  | <b>Workshop Session Two: Making It Happen</b>   |
| 3.15pm  | Afternoon Refreshments  |
| 3.30pm  | Feedback and Discussion   |
| 4.00pm  | Closing Comments  |